



SOUTH CAROLINA TOBACCO QUITLINE Clinical Fax Referral Form

Fax Form To: 1-800-483-3114

Referring Facility and Healthcare Provider Information: *All fields are required except where noted as "optional."

☐ Clinic ☐ Pharmacy ☐ Hospital ☐ Health Dept ☐ Other			☐ I certify that I am HIPAA covered entity			
Facility name			Department or Program Area			
Fax number	Phone number				Facility NPI (National Provider Identifier) [optional]	
Address		Zip		County		
Name of referring healthcare professional			1	l		
Email			National Provider Identifier (NPI) Number [optional]			
Would you like an Outcom	e Repor	rt on whether th	e patient e	enrolle	d, declined or was unreachable?	
(Please select your preferred method)						
☐ I want emailed outcome reports ☐ I want faxed outcome reports ☐ I do not want outcome reports						
Use this section to pre-authorize NRT (prescribing providers only) Note: SC's Quitline offers free non-prescription NRT quit medications regardless of insurance coverage. As most patients qualify, using this form does not guarantee they will receive or use these medications. Patients presenting with medical contraindications will be required to get the NRT products cleared by their healthcare provider. Please check the box to Pre-Authorize NRT: I authorize use of any modality of NRT for which my patient has coverage at dosage consistent with FDA approved package labeling.						
Provider's name (Print)			Provider's signature			
Referral and Pa You agree that we may conta Some messages may be pre-	ct you at	the phone numb			ormation: ote that calls may be automated.	
First name		Middle name			Last name	
State Zip code		Phone number			Date of birth	
Language preference □ English □ Other Specify Other Lan			guage preference:			
May we send text messages to this	s number?	☐ Yes ☐ No				
Patient signature box				Date		
Best contact times: When are g	: When are good weekday times to call?			When are good weekend times to call?		
☐ Afternoo ☐ Evenings	☐ Mornings (8 a.m12 p.m.) ☐ Afternoons (12 p.m4 p.m.) ☐ Evenings (4 p.m8 p.m.)			☐ Mornings (8 a.m12 p.m.) ☐ Afternoons (12 p.m4 p.m.) ☐ Evenings (4 p.m8 p.m.) er. All trademarks are the property of their respective owners.		

Confidentiality Notice: This facsimile or electronically transmitted form contains confidential information. If you have received this facsimile/electronically transmitted form in error, please notify the sender immediately by telephone and confidentially dispose of the material. Do not review, disclose, copy, or distribute.

South Carolina Tobacco Quitline Clinical Fax Referral Form

Instructions for Completing 4466-ENG-DPH

Form Purpose: 4466-ENG-DPH is used by <u>all</u> South Carolina healthcare, behavioral health, public health department, and other direct services providers to refer their patients and clients who smoke or vape to the SC Tobacco Quitline for free coaching, counseling, and medication support to quit. 4466-ENG-DPH can be accessed in RIMS for Department of Public Health (DPH) employees and at https://www.quitnowsc.org/help-someone-quit/healthcare-providers for all other providers.

Section 1. Referring Facility and Healthcare Provider Information: <u>ALL</u> fields are required to be completed except where noted as "optional."

- 1. Check the box indicating your type of entity.
- 2. Check the box to certify that you are a HIPAA covered entity.
- Complete the fields for: Facility name; Department or Program Area; Fax number; Phone number; Facility NPI (optional); Address; Zip code; County name; Name of referring healthcare professional; Email; NPI for referring professional (optional).
- 4. Check the box indicating your preference for receiving an Outcome Report on this referral.
- 5. For prescribing providers only, check the box to authorize the Quitline to dose for NRT patch, gum, lozenge, or combo therapy (patch + gum or patch + lozenge). No prescription is required from the referring provider.
- 6. Print the referring provider's name.
- 7. Enter signature of referring provider.

Section 2. Referral and Patient/Client Contact Information: ALL fields are required to be completed.

- 8. Complete the fields for: First name of patient/client; Middle name; Last name; State; Zip code; Phone number (primary phone # preferred by patient/client); Date of birth of patient/client month, date, and year (must be age 13 or older to be referred).
- 9. Check the box indicating patient's/client's preferred language. If "other" is checked, indicate specific language required for communications with this patient/client.
- 10. Check the box indicating if text messages can be sent to the phone number provided.
- 11. Have patient/client sign this form and mark the date of this referral.
- 12. Check the box indicating the patient's/client's preferred weekday and weekend times for the Quitline to call them.

NOTE: Once the Quitline receives the faxed referral form in their system, they will follow up within 24-48 hours with a call to the patient/client. It is IMPERATIVE that the patient/client knows to expect a phone call at the number they have given. Likely the number will be unknown, so they need to be ready to answer their phone.

Final Steps.

- The patient/client must receive a copy of this referral form as a reminder of their "phone appointment."
- Fax this completed form to the number shown at the top right corner of the form (1-800-483-3114).
- Confirm that your fax has been received.

Office Mechanics and Filing:

Non-DPH Providers:

This form should be filed and retained according to your institution's policies and procedures.

For DPH Staff:

DPH staff shall complete the form in the electronic health record (EHR) under client's Social History Tobacco and E-Cig/Vaping, follow the EHR prompts, and then fax the form to the Quitline fax number directly from the EHR. This will be an emailed fax referral, and the outcome report will be sent back via fax or email (provider's choice).

This hard copy form shall be completed when the EHR system is not available. When the EHR is again available, the completed form should be scanned into the EHR with Note Type of Referral, and securely stored for 3 months after scanning. Once the 3-month retention period has been met and quality check validation has been completed, an ARM13 destruction request should be submitted and approved prior to disposal of the paper records. Comprehensive Adult (08498) or Comprehensive Minor (08499) medical record retention applies.

Refer to the WIC State Plan for WIC record guidance.